

**ROBE RIVER  
KURUMA**  
ABORIGINAL  
CORPORATION RNTBC  
ICN 7612



Robe River Kuruma  
Aboriginal Corporation

# **Community Handbook**

**The Member Support Program is funded by Kuruma Marthudunera Limited (KML) and administered by Robe River Kuruma Aboriginal Corporation (RRKAC).**

This handbook provides an overview of support available to Robe River Kuruma community members, eligibility, and how you can apply.

## Contact Us

**Robe River Kuruma Aboriginal Corporation**

Unit 5 / 9 Hedland Place,  
Karratha WA 6714

PO Box 1944,  
Karratha WA 6714

08 9185 5005

[admin@rrkac.org.au](mailto:admin@rrkac.org.au)

[rrkac.org.au](http://rrkac.org.au)

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An aerial photograph of a rugged landscape. The terrain is characterized by vibrant red soil, interspersed with patches of low-lying green vegetation. The terrain appears to be a valley or a series of ridges and gullies, with the red soil forming the primary color palette. The lighting is bright, highlighting the textures of the soil and the small plants.

# Want hiwa!

Welcome to Robe River Kuruma  
Aboriginal Corporation

# 1. Welcome to Robe River Kuruma Aboriginal Corporation

Based in Karratha, Western Australia, Robe River Kuruma Aboriginal Corporation's (RRKAC) vision is to work together as a community to establish a solid foundation towards independence, community wellbeing and cultural identity now and for future generations.

RRKAC is the registered native title body corporate for Robe River Kuruma (RRK) native title determined areas. As the RRK community nominated prescribed body corporate (PBC), RRKAC holds native title rights and interests on trust for the RRK community.

The RRK people have traditional rights to an area covering nearly 16,000 square kilometres in the Pilbara region of Western Australia, with over 10,000 square kilometres recognised through two consent determinations. RRK lands lie within the Shire of Ashburton, and around the township of Pannawonica, and comprise part of the Fortescue River and the complete river system of the Robe River, in the most westerly part of the Hamersley Range.

## How we support the RRK community

RRKAC has a pivotal role in progressing the broader interests of the RRK people and in representing them in their dealings with government and the private sector. In addition, RRKAC monitors and implements obligations under the RRK people's various participation agreements, provides services that protect and preserve RRK cultural heritage, and utilises charitable trust funds to deliver programs for the betterment of the RRK people.

### RRKAC delivers services and programs that:

- Preserve, protect and promote RRK's cultural heritage and Native Title interests
- Link members to personal and financial support that alleviates hardship
- Build the capacity for members to be independent
- Connect RRK peoples' with information and each other
- Ensure the corporation's activity is compliant with our various agreements and legislation

RRKAC also offers a range of services to assist its members with opportunities and to access support including:

### Information

The office is a 'one-stop-shop' for information about RRK activities and service provider options.

### Employment Pathways Program

Assistance to get 'job-ready' and connect with opportunities for employment.

### Advocacy and Personal Support

Representation to improve service access and address issues with government agencies and other providers.

### Education

RRKAC engages with key stakeholders such as local schools and student support programs to support RRK youth, encourage school attendance and increase completion rates. We offer assistance with career planning, provide information, support and advocacy around scholarships, training and apprenticeships.

### Case Management

We work with members to develop personalised wellbeing plans which bring in appropriate service providers to address issues and leverage an individual's strengths to help them meet their aspirations.

### Community Engagement

Activities that keep people informed and ensure RRKAC is listening to the needs of its members.

**RRKAC delivers services and programs that preserve, protect and promote RRK's cultural heritage and Native Title interests.**



An aerial photograph of a river valley. A river flows through the left side of the frame, surrounded by dense green trees. In the center-right, a large, dark, rounded rock formation rises from the valley floor. The background shows a vast, flat landscape with scattered trees and distant hills under a bright sky. In the top right corner, there is a stylized map overlay with yellow, blue, and brown sections.

# Becoming a RRKAC Member

## 2. Becoming a RRKAC Member

A member is a person who belongs to RRKAC. They are the owners of the corporation and are able to attend, speak and vote at meetings and can be elected as a director.

### To become a member of RRKAC:

- You must be 18 years and over
- Nominate which apical ancestor you come from and provide details of your connection

The membership form, along with supporting documents, will be assessed by the Board of Directors at their next Board meeting. The Board of Directors meets every second month.

In order to receive payments from the Direct Benefit Trust and to be able to access the Member Support Program, you must become a member of the Trust, Kuruma Marthudunera Limited (KML).

### To become a member of KML:

- You must be 18 years and over
- Nominate which apical ancestor you come from and provide details of your connection
- You must declare if you are a member of, or receive benefits from another Traditional Owner Group
- You must also provide a copy of your birth certificate, and complete a Community Ratification Deed

Your application will be assessed by the Traditional Owner Council at their next meeting. The Traditional Owner Council meets twice each year.

**Membership forms are available at the RRKAC office.**

Please contact [admin@rrkac.org.au](mailto:admin@rrkac.org.au) or call (08) 9185 5005 for more details.

**The total population including spouses and family members likely to benefit from RRK programs is in excess of 700 people.**



## Keeping Your Details Updated

In order for RRKAC to provide ongoing support, we need to have your current contact details. Please let us know if you get a new phone number, if you move house, or if you change your bank account details. To keep your information up to date please complete an *Update Personal Details* Form available from the RRKAC office. A reminder that keeping your details up to date is a responsibility of your membership!

## Providing Details of RRK Youth

To ensure our database holds accurate information, and appropriately manages fund allocations RRKAC requests that members provide details of all children under 18 years of age, including dependents that are under legal guardianship of members.

### RRKAC will require:

- A completed *Youth Register* Form available at the RRKAC office
- A copy of child's Birth Certificate
- Parent / guardian up to date contact details
- Child-care or school enrolment details

This information will be held confidentially. These details can be provided to the RRKAC Member Services Unit in person at the RRKAC office, via mail or via email to [memberservices@rrkac.org.au](mailto:memberservices@rrkac.org.au)



# Member Support Program

### 3. Member Support Program

RRKAC and KML acknowledge the hardship faced by many of our people, and in response to this the Member Support Program (MSP) has been established for the purposes of assisting our people across the areas of health, lore and culture, education and senior hardship. In this context, the term hardship refers to an inability to obtain all that is necessary, not only for a bare existence, but for a modest standard of living in Australia.

The MSP is funded by KML and administered by RRKAC in accordance with these Guidelines, KML and RRKAC's governing documents and the law. KML is a charitable trust. This means that beneficiaries can only be assisted in line with the Trust Deed.



**Assisting our people across the areas of health, lore and culture, education and senior hardship.**

#### Member Support Program Funds

RRKAC has a number of programs to assist our people and alleviate hardship in the areas of health, lore and culture, education and relief of poverty. They are as follows:

1. [Medical Assistance Fund](#)
2. [Education Assistance Fund](#)
3. [Senior Hardship Fund](#)
4. [Lore and Culture Assistance Fund](#)
5. [Funeral Assistance Fund](#)

#### What can't RRKAC support?

The items that RRKAC cannot provide assistance towards includes;

- Motor vehicle repairs / maintenance
- Additional fuel
- Fines
- TVs
- iPhone
- Rental bonds
- Debt recovery
- Alcohol / cigarettes
- Designer clothing
- Luxury goods and services including hotels

#### Conditions

- Members will not receive any assistance by way of cash payment. All applications must list the payment details of the service provider and RRKAC will facilitate the payments.
- RRKAC cannot reimburse members for costs already incurred and is not required to consider retrospective requests.
- Members cannot book up goods and services against the name of RRKAC or KML.
- Members must submit an application form, and have the request approved, before booking goods and services.
- If a member books up goods and services without funds being approved, RRKAC will not cover the cost. The member is personally liable to cover such costs.
- All policy limits are per member, per financial year.
- The application **must be signed by the applicant.**
- Members must be able to validate use of program funds in accordance with MSP rules.
- Subject to these rules, assistance provided to a member under the MSP is not transferable to any other person.
- Requests outside of these policy guidelines should be submitted with a letter of support for consideration by the Board of Directors and must outline the exceptional circumstances in which RRKAC should exercise discretion to approve the request. Exceptional circumstance applications to the Board are not guaranteed approval.
- Advances on the assistance a member may be eligible to receive in the next Financial Year will not be provided unless discretionary approval has been provided by the Board of Directors.

## Consideration of Requests

**RRKAC will take the following into account when determining whether to accept requests for assistance under the MSP:**

- Whether the member has applied for or has been deemed ineligible to receive assistance from other organisations or government bodies.
- The limited resources available to the MSP.
- The need to distribute assistance equitably (which does not necessarily mean equally) amongst the members, having regard to the needs and priorities of the members (both individually and collectively).
- KML Distribution Policies, governing documents of both organisations including Trust Deeds and these Guidelines, and the law.
- Each application will be assessed on a case-by-case basis having regard to the merits of each application. RRKAC will have regard to:
  - the Application Form and supporting information;
  - the Distribution Policies of RRKAC and KML;
  - the governing documents of KML, RRKAC and the law;
  - the previous conduct of the applicant i.e. breaches/suspensions; and
  - the records of the ATMS Database.

## Responsibilities of members

- Members have a responsibility to use care and to show respect when using services funded through the MSP.
- Members may be referred to the RRKAC board if their conduct negatively impacts on the reputation of RRKAC or KML, or impacts on the ongoing relationship built by RRKAC with its vendors. Examples of this would be:
  - Confrontational and abusive behaviour towards RRKAC staff and RRKAC’s vendors;
  - Property damages; and
  - Unpaid bills that implicate RRKAC or KML.
- Members responsible for RRKAC, or KML incurring costs as a result of their inappropriate use of the services provided by RRKAC or KML must reimburse RRKAC or KML those costs.
- Members are not permitted to receive any financial gain from goods or services provided by the MSP. Any breach will result in automatic suspension from accessing the MSP.
- Members found to be misusing Charitable Trust Funds in any way may be disqualified from accessing further funding from the Charitable Trust for a period up to twelve (12) months.

## MEMBER SUPPORT PROGRAM

# How to apply

## 1 REQUIREMENTS

Discuss your requirements with the Member Services team who can help you to identify the appropriate policy related to your needs. You can also find information on our programs in this handbook or on our website.

## 2 APPLICATION

Complete the application form. You can find copies of the application forms on our website, at the RRKAC office or give us a call and we can send one to you. To enable us to assess your application you must complete the entire form and attach copies of supporting documents requested.

## 3 SUBMIT

Submit your application in person, by calling (08) 9185 6006, or via email to [memberservices@rrkac.org.au](mailto:memberservices@rrkac.org.au)

## 4 OUTCOME

Most applications will be processed within 3 – 5 business days, providing all required documentation is submitted. You will receive a text message to advise the outcome of your application.

## 5 REVIEW

Requests that fall outside of the RRKAC MSP Guidelines that require review by the RRKAC Board of Directors will be managed at the next board meeting.

## 6 APPEAL

If your application is declined and you do not agree with the decision, you can submit a written appeal. You should advise us why you believe the decision was incorrect or any new information that was not included previously. Requests that require review by RRKAC will be dealt with as soon as possible, having regard to the nature and urgency of the claim. The maximum time for a decision is 30 business days.

# Medical Assistance Fund

## Program Aim

The Medical Assistance Fund is to support members by helping meet costs associated with emergency medical treatment, acute medical episodes and chronic medical issues.

In the first instance, if the person is eligible, the PATS program should be utilised where travel and accommodation to the nearest capital city is involved for medical treatment or assessment.

If appropriate, the RRRKAC office will liaise and assist with arrangements to support the applicant.

**Helping meet costs associated with emergency medical treatment, acute medical episodes and chronic medical issues.**

## Benefits

- Support for medical conditions identified by a treating medical practitioner, health service or hospital;
- Ongoing treatment for acute and chronic medical conditions;
- Treatment for psychological disorders;
- Treatment for drug and alcohol abuse, including rehabilitation;
- Non cosmetic dental work;
- Injury rehabilitation, for example physiotherapy;
- Eye health management, eye surgery, cataract removal, prescription glasses, including prescription sunglasses;
- Specialist appointments or second opinions as directed by a referring medical practitioner;
- Allied and Preventative health (counseling, chiropractic, dietician, healthy living support);
- St Johns Ambulance cover;
- Private health insurance cover.

**RRKAC Medical Assistance can fall into two categories.**

- **Category A:** Medical Treatment (Critically Ill and Chronic Illness)
- **Category B:** General Medical

## Category A

Individuals who require ongoing medical treatment for serious medical conditions may apply for up to \$20,000 per financial year as a subsidy towards the cost of treatment and travel when undertaking treatment away from home and basic living expenses.

Critically ill is defined as: a grave physical condition, verging on or being in a state of health that is life threatening (e.g. car accident, heart attack, chemotherapy etc.).

A chronic condition is a health condition or disease that is persistent or otherwise long-lasting in its effects (e.g. diabetes, kidney disease, heart disease).

The Category A subsidy is not to exceed \$20,000 per approved patient in crisis, **per financial year** (this includes ongoing or follow up treatments associated with the critical condition).

Applications must be supported by written evidence and documentation from a doctor or health professional certifying that the patient is critically or chronically ill.

## Category B – General Medical

Applications can be made for assistance to access the standard health care items, medical aids that are not provided by the treating health service and additional basic medical assistance.

**Assistance under Category B is capped at:**

1. \$3,000 per year (if the member is younger than 50); and
2. \$5,000 per year (if the member is 50+).

## Conditions

- Applications must be supported by written evidence and documentation from a doctor or health professional certifying that the patient is critically ill, including, if requested, confirmation that a specific support person is required.
- The application will need to show if assistance has been sourced from:
  1. PATS;
  2. Private health insurance, worker's compensation; and
  3. Any other Aboriginal Trust organisation e.g. GAC, NAC, YAC etc.
- Medical funding over the limit specified will NOT be approved, except under exceptional, emergency or life threatening circumstances and only at the discretion of RRRKAC directors (a detailed letter and documentation MUST be received **prior to** the application for additional Category A Medical funding being considered).
- Any other required health care items or services not listed in this policy may be referred to the Board of Directors.
- Accommodation must be from the PATS-approved list and is capped at \$200 per night.
- Fuel for travel will be calculated at the current ATO rate.
- Food vouchers will be capped at \$200 per week for an individual and \$300 per week for a family (discretionary amount of \$100 will be applied to accommodate special dietary requirements).
- RRRKAC will not pay for replacement flights if a member misses their flight or does not notify RRRKAC of a required flight change. Flight change request must be supported by a medical letter. If a flight change is required outside of RRRKAC business hours it is the responsibility of members to contact the airline directly.
- In order to ensure compliance with RRRKAC and KML's governing documents and the law, RRRKAC have established the following unacceptable uses:
  - Accommodation that is not on the PATS-approved list;
  - Non basic meals;
  - Alcohol and cigarettes;
  - Hire cars;
  - Vehicle registration;
  - Drivers license;
  - Tyres;
  - Lease agreements with real estate agents; and
  - Cosmetic surgery.

## Subject To Approval

- In the case of a life threatening emergency, members can make an application from Category B, subject to approval, seeking travel support (flights and accommodation) for the immediate RRRK family member(s) of the critically ill individual.
- If Category B has been exhausted, Category A can be utilised subject to approval.
- For the avoidance of doubt, life threatening means that the individual is in a potentially fatal condition.
- Applications from immediate RRRK family members to provide support must be accompanied by documentation from a doctor or health professional certifying that the patient is in a critical condition.
- The application will be made from the immediate family member's policy only. For the avoidance of doubt, a critically ill individual's medical policy cannot be utilised by family members for travel support.
- Support will be made available for a maximum of four immediate RRRK family members only. For the avoidance of doubt this means spouse / partner and children, or parents. Siblings may also apply should the individual not have a spouse / partner, children and / or parents.
- Accommodation support is capped at a maximum of five (5) nights.
- RRRKAC members can provide their next of kin information to be included on their RRRKAC records at any time.
- All other medical support applications should be made through the PATS patient escort scheme.
- Should an emergency medical episode arise that is not covered by the PATS patient escort scheme please discuss with the Member Services team.
- Subject to approval Category B may be made available to an immediate family member for flights and accommodation to support an emergency medical episode once per year. One immediate family member will be approved to provide support to an individual in an emergency medical episode.
- All applications from immediate family members to provide support must be accompanied by documentation from a doctor or health professional certifying the details of the emergency medical episode and confirming that a specific support person is required.

## Education Assistance Fund

### Program Aim

The Education Assistance Fund is to support members by helping meet costs associated with improving school attendance, participation and education outcomes and to support the purchase of necessary primary and secondary school items.

#### The program also aims to:

- Increase and encourage the number of people pursuing secondary and higher education;
- Increase the percentage of people who complete year 12 and obtain their Certificate of Education;
- Increase the awareness of tertiary education activities and scholarship opportunities available;
- Improve the number and level of tertiary qualifications; and
- Support people with learning difficulties (e.g. through occupational therapy, speech pathology, and psychological assessment).

#### To qualify for assistance the member must provide evidence of current enrolment in:

1. Primary School;
2. Secondary School;
3. A Tertiary Institution;
4. An accredited course of study;
5. Traineeship; and
6. Education related therapy (i.e. speech therapy, psychological assessment etc.).

#### Per child / member, assistance will not exceed the following amounts in any Financial Year:

- \$1,000 (inc GST) for Childcare
- \$1,000 (inc GST) for Primary Education
- \$7,500 (inc GST) for Secondary Education
- \$10,000 (inc GST) for Tertiary Education

### Benefits

#### RRKAC will assist with:

- Textbooks and stationery (as per institution booklist);
- School uniforms (as per institution supplied list);
- School fees;
- Enrolment fees (including application fees);
- Tutoring, when proven to be required;
- School based excursions/field trips (this does not include extra-curricular activities e.g. horse-riding lessons and sporting groups);
- Enrolment fees and uniform associated with one competitive sport per year where the student is selected to play at a representative level; and
- Computer equipment and support, for example computer hardware, computer software, and computer accessories such as laptop bag (see further below).

### Computer Equipment and Support

#### The computer equipment and support fund is available to those who are:

1. Attending year 6 at Primary School;
2. Attending year 7 and above at High School; or
3. Undertaking accredited post-compulsory vocational education (e.g. TAFE), tertiary studies or training for a minimum of 6 months.

The computer support fund will not exceed \$1,500 (inc GST) and is only accessible once every three (3) financial years.

The student must have an attendance rate of 75% to receive the computer.



**Improving school attendance, participation and education outcomes.**

# Senior Hardship Assistance Fund

## Conditions

- The person applying must be the primary carer of the student that is applying. Dependent children of RRKAC members must be listed on the RRKAC ATMS Database. (See P11)
- A separate Education Assistance application form must be completed for each person (or child) seeking assistance. Bills, quotes and invoices must contain the name of the recipient receiving the assistance and must be provided to RRKAC, who will pay the suppliers directly.
- Levels of assistance provided will depend on fees charged by each institution and any other assistance the person is already receiving (e.g. ABSTUDY). The applicant may be required to provide an income statement from one or both parents.
- Evidence of attendance at the relevant educational institution will be requested by RRKAC before any application is considered.
- Purchase of computer accessories must be at the same time as computer purchase and must be a reasonable cost. Only one prepaid internet access is permitted with each computer. For the benefit of doubt, RRKAC will not pay ongoing Internet costs.
- If a computer supplied under the Education Assistance Fund is lost, damaged or stolen, the recipient is responsible for replacing or repairing the computer and is not eligible to apply for another computer within the three (3) year policy period.

## Program Aim

RRKAC has acknowledged the hardship faced by many Senior RRK People by operating a Relief of Poverty Program under the *Kuruma Marthudunera Charitable Trust Distribution Policy*.

To ensure that RRKAC distributes the Senior Hardship Fund money for benefit of all Senior RRK persons that are suffering hardship on a fair and just basis, RRKAC will make distributions only in accordance with this policy.

### Assistance will not exceed the following amounts in any Financial Year:

- \$7,500 towards quality of living (whitegoods, utility bills, and food); and
- \$500 for fuel.

## Eligibility

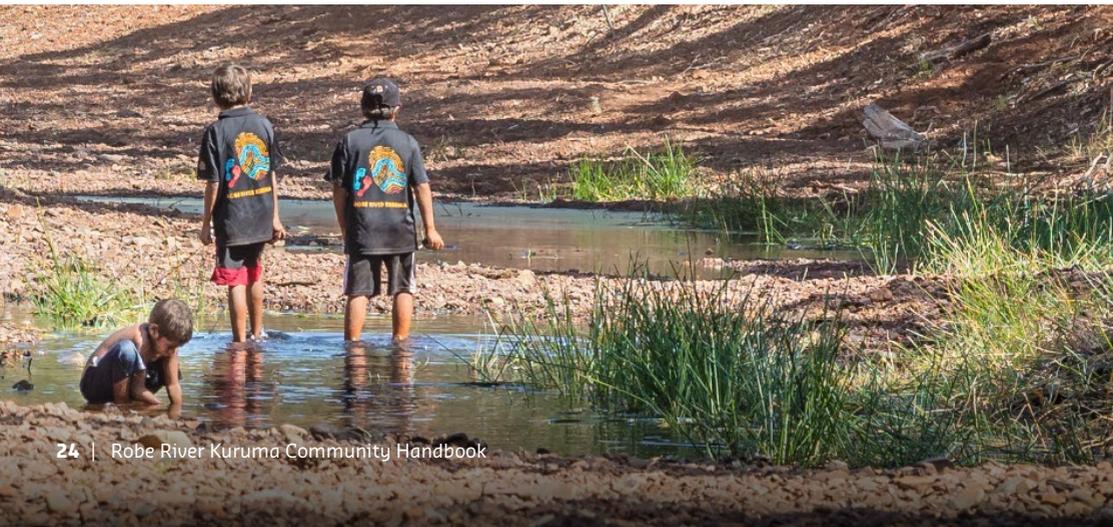
- RRK People that are in the Seniors category (50 years old +) on the KML Beneficiary Register who are suffering from hardship are entitled to receive assistance that relieves that hardship. For the purposes of the Seniors Hardship Fund, the expression “hardship” and the expression “necessitous circumstances” shall have the same meaning.

- What does “hardship” mean? A person is in hardship where his or her financial resources are insufficient to obtain all that is necessary, not only for bare existence, but for a modest standard of living in the Australian community. It involves some degree of poverty, and does not extend to desiring “luxury items”.
- Senior RRK People that can provide receipt of Centrelink benefits or can **clearly** demonstrate that their income is less than \$40,000 per annum as a single person or \$60,000 per annum as a married or de facto couple will be eligible.
- Decisions to accept applications to the Senior Hardship Fund will be made by RRKAC in a two (2) step process:

**Step 1:** RRKAC will identify if the Senior RRK person is suffering from financial hardship; and

**Step 2:** RRKAC will consider how the requested goods or services will provide relief from hardship.

- RRKAC will review the Senior RRK person’s eligibility for the Senior Hardship Fund after six (6) months and quarterly thereafter. The Senior RRK person will be required to provide proof that they are still in hardship (in line with this policy).



# Lore and Culture Assistance Fund

## Benefits

### RRKAC will only assist with:

- Whitegoods (fridge, freezer, washing machine, microwave) every three (3) years;
- Utility bills (power, water, gas bottles, home-line phone account);
- Rental arrears;
- Basic clothing;
- One skip bin per annum to support environmental health;
- Food through the provision of food vouchers; and
- Fuel (to the value of \$500).

## Conditions

- If you cannot afford the basics of life and this is causing you real hardship, you can apply for funding for those basics of life.
- The assistance must be in the form of goods or services and must relieve the hardship caused by the lack of finances. RRKAC must note on the application how the goods or services will achieve a basic standard of living.
- In order to ensure compliance with RRKAC and KML's governing documents and the law and ensure that only basic goods and services are provided to alleviate hardship and attain a basic standard of living, RRKAC have established the following excluded goods and services:
  - Motor vehicle repairs / maintenance;
  - Additional fuel;
  - Fines;
  - TVs;
  - iPhone / iPod;
  - Fancy clothes
  - Luxury goods and services; and
  - Alcohol / cigarettes.

## Project Aim

Lore and Cultural activities are a necessary and important component in the community. The aim of the Lore and Culture Assistance Fund is to support and help meet costs associated with members attending Lore ceremonies and/or Cultural activities and to ensure that RRK Lore and Culture is practiced, valued, respected and passed on to future RRK generations.

### Assistance will not exceed the following amounts in any Financial Year:

- \$6,000 for families (parents or guardians) of a RRK boy participating in Lore ceremonies;
- \$800 per member to support Lore and Cultural activities on RRK Country or participating in Lore business at Lore time;
- \$200 per member to support NAIDOC participation in Pannawonica.

## Benefits

### In order to ensure compliance with RRKAC and KML's governing documents and the law, RRKAC will only assist with:

- Meals;
- Fuel; and
- Camping equipment.



**Lore and Cultural activities are a necessary and important component in the community.**

## Conditions

- Only one family member may apply for a particular RRK boy.
- All application forms must be endorsed by a designated cultural authority prior to submitting to RRKAC for consideration.
- Requests should contain reasonable requests and amounts (e.g. fuel should reflect the distance to be travelled).
- Where the parent(s) of a RRK boy going through the Lore are deceased, or not actively involved in raising the child, an application from another family member may be considered.
- Only food and fuel vouchers will be issued, no cash payments.
- Those accessing NAIDOC funding will be subject to review from the HAC or cultural authority to confirm NAIDOC participation.
- Members found to be misusing funds will face a suspension from the Member Support Program for up to 12 months.
- In order to ensure compliance with RRKAC and KML's governing documents and the law, RRKAC has established the following unacceptable uses:
  - Vehicle repairs;
  - Vehicle registration;
  - Tyre repairs and replacement;
  - Tyre welds;
  - Driver's licence;
  - Fines;
  - Bills (e.g. power, water and phone);
  - Knife sets;
  - Generators;
  - Alcohol and cigarettes;
  - LED lights and lighting.

## MEMBER SUPPORT PROGRAM

# Funeral Assistance Fund

## Program Aim

The aim of the Funeral Assistance Fund is to support and help meet costs associated with RRK funerals. The program will assist with financial burden associated with funerals and will ensure that the deceased are buried with dignity and respect in a culturally sensitive manner.

### **Per application, assistance will not exceed the following amounts in any Financial Year:**

- \$20,000 per deceased member.

## Benefits

### **RRKAC will only assist with:**

- Undertaker costs;
- Purchase of a coffin;
- Transportation of the deceased;
- Burial costs;
- Flowers (reasonable costs);
- Clothing (reasonable costs);
- Funeral function such as family gathering or wake (reasonable costs);
- Accommodation (reasonable costs); and
- Production, transport and installation of a headstone.

## Conditions

- To qualify for assistance the recipient must provide written confirmation of the funeral (e.g. a death notice).
- RRKAC's Funeral Assistance Fund does not provide travel support for members to attend funerals.
- In order to ensure compliance with RRKAC and KML's governing documents and the law, RRKAC have established the following unacceptable uses:
  - Vehicle repairs;
  - Chartered flights;
  - Tyres;
  - Vehicle registration;
  - Alcohol and cigarettes;
  - Fines; and
  - Driver's licence.



# Useful Contacts

## Emergency Services 000

For life threatening emergencies only Police, Fire, Ambulance	
If calling from a mobile dial	112
State Emergency Service (SES)	13 25 00
Department of Fire and Emergency Services WA	13 33 37
Police Assistance Line	13 14 44
Crime Stoppers	1800 333 000

## Police Stations

Dampier	(08) 9183 1144
Karratha	(08) 9143 7200
Onslow	(08) 9159 9100
Pannawonica	(08) 9184 2444
Paraburdoo	(08) 9159 8600
Roebourne	(08) 9182 1133
Tom Price	(08) 9188 0222

## Hospitals

Karratha	(08) 9144 7777
Onslow	(08) 9184 3200
Pannawonica Medical Centre	(08) 9184 1586
Paraburdoo	(08) 9159 8222
Port Hedland	(08) 9174 1000
Roebourne	(08) 9182 0200
Tom Price	(08) 9159 5222
Wickham Primary Healthcare	(08) 9187 1015

## Pilbara Regional PATS Office 1800 138 653

Fax	9174 1099
PATS, PMB 12, South Hedland WA 6722	
<a href="mailto:pats.pilbara@health.wa.gov.au">pats.pilbara@health.wa.gov.au</a>	

## Service Utilities

<u>Horizon Power</u>	13 23 51
<u>Water Corporation</u>	13 13 85

## Department of Communities (08) 9159 1700

The Quarter HQ, Level 2, 20 Sharpe Avenue, Karratha WA 6714  
[www.communities.wa.gov.au](http://www.communities.wa.gov.au)

## Centrelink

Employment Services	13 28 50
Family Assistance	13 61 50
Youth and Students	13 24 90
Disability Services	13 27 17
Aboriginal Call Centre	1800 136 380

## City of Karratha (08) 9186 8555

Lot 1083 Welcome Road, Karratha WA 6714  
 PO Box 219, Karratha WA 6714  
[www.karratha.wa.gov.au](http://www.karratha.wa.gov.au)

## Emergency Provisions

### Crossroads West Youth Accommodation (08) 9144 1881

24 hour short term crisis care for homeless youth in the Karratha area. Crisis accommodation up to 12 weeks for youth aged 14-25 years. Referrals can be made via phone 24 hours per day. Case planning, family support, life skills, employment and education support provided to young people during their stay.

### Karratha Women's Refuge (08) 9185 2807

Refuge accommodation and long term support for victims of domestic violence.

### Munga Tharndu Maya Women's Refuge Roebourne (08) 9182 0800

Short term crisis and refuge accommodation for women, with or without children, experiencing or at risk of homelessness due to family or domestic violence or other forms of crisis.

### St Vincent De Paul (08) 9185 4336

Food assistance.

### The Salvation Army (08) 9185 2148

Food, utilities.

### Alcohol and Drug Support Line 1800 198 024

### Healing Foundation (02) 6272 7500

## Department for Child Protection and Family Support

Karratha	(08) 9185 0200
Onslow	(08) 9184 3900
Roebourne	(08) 9182 0500
Tom Price	(08) 9188 0100

### EntryPoint Perth 1800 124 684

Assist homeless people in seeking accommodation and linking with crisis accommodation services.

### Crisis Care (08) 9223 1111

Country Free Call 1800 199 008

### Standby Response Service 24hrs/7days 0438 611 999

Suicide intervention and prevention within the Pilbara. Crisis response service for families, friends and associates who have been bereaved through suicide.

### Suicide Call Back Service 1300 659 467

Crisis counselling to people at risk of suicide, carers of someone who is suicidal and those bereaved by suicide, 24 hours per day 7 days a week.

### Women's Domestic Violence Helpline 1800 007 339

Support and counselling for women experiencing family and domestic violence.

### Women's Information Service 1800 199 174

Free and confidential service for WA women seeking information and/or referral for issues of health, finances, legal matters, counselling and domestic violence.

**ROBE RIVER  
KURUMA**

ABORIGINAL  
CORPORATION RNTBC  
ICN 7612



**Robe River Kuruma Aboriginal  
Corporation RNTBC (ICN 7612)**

Unit 5 / 9 Hedland Place  
PO Box 1944, Karratha WA 6714

P (08) 9185 5005

F (08) 9185 6006

W [rrkac.org.au](http://rrkac.org.au)